



Executive Summary

A leading retail and e-commerce company managing 900+ suppliers and service vendors required a faster approach to vendor due diligence. Manual verification processes slowed supplier onboarding and limited visibility into operational and compliance risks. Risk Master also enables continuous monitoring, allowing teams to proactively identify emerging risks across the supplier ecosystem.



Industry:
Retail



suppliers Size:
900+



Location:
India

Background

The organization operates a large network of retail stores and e-commerce platforms, supported by suppliers, logistics partners, and service vendors. Managing this ecosystem requires strong vendor due diligence to ensure supplier reliability, regulatory compliance, and smooth retail operations.

The Challenge

Managing vendor due diligence across a large supplier ecosystem created several challenges:

- Limited visibility into supplier risk profiles
- Manual vendor verification and compliance checks
- Difficulty identifying high-risk suppliers
- Lack of monitoring after supplier onboarding

Why SignalX

SignalXRisk Master provided a unified platform to streamline supplier due diligence and risk intelligence across the organization.

SignalX was selected because it enabled:

- Centralized supplier intelligence and risk profiling
- Automated KYC, financial health, and compliance checks
- Comprehensive risk assessment reports generated instantly



Solution:

SignalX Risk Master centralized supplier intelligence and automated KYC, financial, and compliance checks. Risk reports were generated instantly, enabling faster assessments. Continuous monitoring and alerts helped teams track supplier risk proactively, ensuring visibility and control throughout the supplier lifecycle.

1. Centralized Supplier Risk Intelligence
2. Automated Due Diligence and Risk Assessment
3. Risk-Based Supplier Classification
4. Continuous Monitoring and Alerts

Results

Implementation of SignalX Risk Master delivered measurable improvements:

- Risk visibility across 900+ suppliers
- 60% faster due diligence
- Reduced manual verification effort
- 45% improvement in identifying high-risk suppliers

60% Faster Due Diligence Turnaround

45% Improvement in High-Risk Detection

Future Plan

The organization plans to expand Risk Master by:

- Extending monitoring across all suppliers
- Integrating risk intelligence into procurement workflows
- Standardizing supplier due diligence across retail operations

About SignalX:

SignalX provides AI-powered risk intelligence and due diligence solutions for enterprises, financial institutions, and global organizations. We enable businesses to identify hidden risks, automate due diligence, and continuously monitor third parties and suppliers at scale.

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Mid-Market and Enterprise Trust

42000+

Vendor Risk Assessment Completed

3.5M

Compliance Checks Logged

Request a Demo



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