



Executive Summary

A leading hospitality and hotel management group managing 700+ third-party vendors and service providers required a faster and more reliable approach to vendor due diligence. Manual verification processes slowed vendor onboarding and limited visibility into operational, financial, and compliance risks.



Industry:
Hospitality



Suppliers Size:
700+



Location
India

Background

The organization operates a large network of hotels, resorts, and hospitality services, supported by vendors providing food supply, facility management, logistics, IT services, and maintenance.

Managing this vendor ecosystem requires strong due diligence processes to ensure service quality, regulatory compliance, and operational continuity.

The Challenge

Managing due diligence for a large and distributed supplier ecosystem presented several operational and risk management challenges.

Key challenges included:

- Lack of centralized visibility into supplier risk profiles
- Manual KYC, compliance, and financial verification processes
- Difficulty identifying high-risk suppliers proactively

Why SignalX

SignalX Risk Master provided a unified platform to streamline supplier due diligence and risk intelligence across the organization.

SignalX was selected because it enabled:

- Centralized supplier intelligence and risk profiling
- Automated KYC, financial health, and compliance checks
- Comprehensive risk assessment reports generated instantly



Solution:

SignalX Risk Master centralized supplier intelligence and automated KYC, financial, and compliance checks. Risk reports were generated instantly, enabling faster assessments. Continuous monitoring and alerts helped teams track supplier risk proactively, ensuring visibility and control throughout the supplier lifecycle.

1. Centralized Supplier Risk Intelligence
2. Automated Due Diligence and Risk Assessment
3. Risk-Based Supplier Classification
4. Continuous Monitoring and Alerts

Results

Implementation of SignalX Risk Master delivered measurable improvements:

- Risk visibility across 700+ vendors
- 60% faster due diligence
- Reduced manual verification effort
- 45% improvement in identifying high-risk vendors
- Improved compliance and operational oversight

45% Improvement in High-Risk Detection

60% Faster Due Diligence Turnaround

About SignalX:

SignalX provides AI-powered risk intelligence and due diligence solutions for enterprises, financial institutions, and global organizations. We enable businesses to identify hidden risks, automate due diligence, and continuously monitor third parties and suppliers at scale.

350

Mid-Market and Enterprise Trust

42000+

Vendor Risk Assessment Completed

3.5M

Compliance Checks Logged

Request a Demo



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